



F A Y E H A M M O N D  
C O N S U L T A N C Y

## PROFESSIONAL BACKGROUND AND EXPERIENCE

### Michelle Purvis Case Manager

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Michelle is a qualified Rehabilitation Case Manager who has built her portfolio of experience within her career. She received a BSc Honours in HPC Occupational Therapy and Access to Health and Social Care.

Her career has spanned across multiple private and public healthcare settings, including Crisis Resolution, Mental Health, Social Care, Occupational Therapy, Community Post/Intermediate Care and Complex Discharge teams. She has completed training in Brain Injuries, Rehabilitation after Amputation, Pain Management, Goal Setting, Safeguarding, Manual handling and GDPR.

Michelle has 14 years of experience within the industry, with 6 years' experience as a Case Manager, whereby she carries out her duties in accordance with CQC regulations. She has sound knowledge of the litigation process and can build up positive relationships with all parties whilst ensuring cost effective treatment and desired outcomes are achieved. She manages and prioritises her own case load of clients, ensuring the highest level of care, producing initial assessments, care plans and risk assessments for all her clients and would liaise with legal parties in order to negotiate clinical justification for rehabilitation.

In Michelle's previous employment she has worked as a Rehabilitation Case Manager, Associate Case Manager, Social Services Locum OT, Urgent Community Care and NHS Recovery Services.

Michelle has been involved with the implementation and monitoring of care packages. She has also provided valuable clinical input during best interest and multi-disciplinary meetings to ensure the best outcome is achieved for her clients. She can communicate effectively with all parties/providers involved in her client's care needs. She has also been responsible for the training of new and upcoming case managers, ensuring they are well equipped to support their own clients and liaise professionally with individuals involved in their care.

Michelle is an experienced and tenacious case Manager who is passionate about making a positive difference to the lives of others. Previous experience has allowed her to work with individuals presenting with complex rehabilitation needs. Michelle is competent and confident to professionally liaise between individuals, their families and stakeholders, achieving outstanding outcomes whilst ensuring she maintains professional integrity. She is Conscientious, Empathetic, and will always go the extra mile for her clients.

Michelle is a member of BABICM, CMSUK, Royal College of Occupational Therapists and The Healthcare Professionals Council.