



F A Y E H A M M O N D  
C O N S U L T A N C Y

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## PROFESSIONAL BACKGROUND AND EXPERIENCE

Natalie Ray Case Manager

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Natalie is a qualified nurse who has built her portfolio of experience within her career. She has received an Advanced GNVQ Health and Social Care, Level 5 NVQ in Leadership and Management and RN Child.

Her career has spanned across multiple private and public healthcare settings, including A+E, Special needs school nursing, Palliative Care and Complex Care. She has been trained in Tracheostomy Care, Gastronomy Care, Seizure Management, Invasive and Non-Invasive Ventilation, Spinal Cord Injury Care, Acquired and Traumatic Brain Injury Care and NG Tube Care. She has over 20 years of experience in the care sector, and has highly attuned skills to support her clients.

Natalie has extensive experience working as a case manager and has been working in the area since 2012. She became the registered manager for SCP Complex Care, and carried out her duties in accordance with CQC regulations. She had her own case load of clients, wrote initial assessments, care plans, risk assessments, staff training and competencies. She would ensure the highest level of care was available to all her clients. She has liaised with CCG's and Social Services regularly in her career.

In Natalie's previous employment she worked as a Practice Facilitator, Continuing Care Senior Team Leader, Children's Community Nurse, Special Needs School Nurse, and an Agency Nurse. Her experience in the healthcare industry ranges from her first employment in 2000 at the agency until today in her current role at FHC.

Throughout her career, Natalie has worked with and alongside verbal and non-verbal patients, relatives and other professionals. She has regularly attended MDT meetings and reacted to all actions that are required as a result.

Natalie is a member of the Nursing and Midwifery Council and Case Management Society UK.